Children's Health Technical Advisory Committee Meeting Community Action Kentucky 101 Burch Court Frankfort, Kentucky September 10, 2014 2:00 p.m. EST

TAC members in attendance: Co-Chair Mark Deis, Tara Grieshop-Goodwin, Charlotte Haney, Janice Jackson and Jessica Korhonen.

Managed Care Organization (MCO) representatives in attendance: Marcelline Coots and Lucy Howard, Passport Health Plan; Lee Ann Magre, WellCare; Peg Patton and David Crowley, Anthem Blue Cross-Blue Shield.

Others in attendance: Stephen Lin, Youth Advocates; Regan Hunt, Kentucky Voices for Health; Dr. Julia Richerson, AAP-KY/FHC; Rebecca Diloreto, Children's Law Center; Anne Marie Regan, KY Equal Justice Center; Steve Shannon, Ky. Association of Regional Programs; Karen Mercer, Commission for Children with Special Healthcare Needs; Sheila Schuster, Ky. Mental Health Coalition.

Medicaid staff in attendance: Cindy Arflack, Cindy Gullion and Stephanie Bates.

Ms. Arflack noted that the TAC will now fall under the Division of Program Quality and Outcomes, and she introduced Stephanie Bates, Disease and Case Management Case Manager, and Cindy Gullion who will be the DMS liaison for the TAC.

The meeting was called to order by Co-Chair Mark Deis. Introductions were made by those in attendance.

Dr. Deis asked for a motion to approve the March 12, 2014 minutes. Ms. Grieshop-Goodwin noted that Mary Burch's name should be listed as the person who takes recommendations to the MAC rather than her name. Another correction was that "Mr." Grieshop-Goodwin should be replaced with "Ms." Grieshop-Goodwin. A motion was made by Dr. Haney and seconded by Ms. Grieshop-Goodwin to approve the minutes, as amended. Motion passed.

<u>Cabinet Updates on Medicaid and KCHIP</u>: Ms. Arflack discussed the reports provided to the TAC. She noted the reports are broken out by county but they are not broken out by children to date. Open enrollment is scheduled for October 27 through December 12, 2014. Ms. Grieshop-Goodwin asked why there was a big jump in the 13- to 18-year-olds enrolled in Medicaid, and Ms. Arflack said she would look into that. Dr. Deis asked if there was a guesstimate as to how many children were still uninsured in the state. Ms. Grieshop-Goodwin noted that population data surveys will be coming out soon and she will share this information with the TAC, and Ms. Arflack stated DMS will research this as well.

Follow-up on items from March 12 agenda:

- * Ms. Arflack noted that Ms. Bates has prepared "cheat sheets" that list phone numbers for DMS Member Services and each of the MCOs to report any claims' issues. The TAC was provided contact information for Humana/CareSource and CoventryCares.
- * Ms. Arflack stated DMS would like to have specific examples of denials for OR utilization for dental problems so this issue can be addressed. Dr. Haney stated she would still be interested in seeing statistical data concerning prior authorization denials, the number of appeals and the results of appeals, and Ms. Arflack stated monthly reports are prepared showing denied prior auths per MCO and she can provide this information. Dr. Haney asked if there has been an increase or a decrease in the number of children using dental benefits, and Ms. Bates stated this information can be found in the CMS 416 Report which is posted on the website.
- * Dr. Schuster asked if information could be provided concerning the prior authorization request rate and the denial rate for psychotropic medications. Ms. Bates stated she would see what information she could pull.
- * Dr. Deis inquired about the billing process for checkups of children who go into the foster care program and need an evaluation done within 48 to 72 hours to ensure they are medically safe. Ms. Magre of

WellCare stated that the provider should check with the MCO about what service has already come through claims and then the provider can decide what code is appropriate to bill for based on the service provided. Ms. Bates will provide the TAC with appropriate contact information for each of the MCOs concerning this issue.

<u>Data Reports:</u> Ms. Arflack informed the TAC that Charles Douglass from Division of Policy and Operations stated there is no decision about switching to Medicare standards for laboratory billing. Dr. Richerson will follow up with Mr. Douglass.

Stephen Lin of Kentucky Youth Advocates reviewed the reports that the TAC has been receiving from DMS and what the TAC is still requesting.

General Discussion:

(1) Guest Speakers:

Anne Marie Regan of the Kentucky Equal Justice Center, Rebecca Diloreto of the Children's Law Center, and Steve Shannon of the Kentucky Association of Regional Programs addressed the TAC concerning behavioral health issues. Handouts were given to the TAC.

Ms. Regan discussed the Pires Report that recommended that executive branch agencies work together to efficiently use federal and state dollars to serve children, and she stated that the focus needs to be on community-based services to avoid reliance on institutionalization. Ms. Regan discussed concerns about the recommendations that came from interagency meetings held last year.

Ms. Diloreto discussed the adequacy of mental health and substance abuse treatment providers by region and by type of provider and by MCO and the need for monitoring and measuring the changes from Impact Plus to Medicaid and doing a comparison, as well as the need to track denial of services by child-caring agencies. She also noted that the information about how to access services needs to be understandable and readily available through various means.

Mr. Shannon of the Kentucky Association of Regional Programs discussed what has taken place in the last nine months concerning the behavioral health system that will ideally increase access to a wide arrange of services. He noted that January 1, 2014, the network was opened up to any provider who had appropriate icensure status. He noted that the program went from five services to twenty-one services with three categories of case management – substance abuse, mental health and co-occurring physical health, mental health and substance abuse. He stated that it will take some time for providers to understand the system and how to navigate through it.

He noted that the TAC should pay close attention to the prescribing practice of atypical antipsychotics for children and also what is happening in terms of access to services in the least-populated counties of the state and if this information can be tracked by county. Another issue to follow is, as services are expanded, are children able to access services as part of their plan. Mr. Shannon stated that the best data for this comes from denied services referenced earlier in the meeting.

(2) Discussion of Foster Youth

Ms. Grieshop-Goodwin asked about the outreach that was being done for youth who are aging out of foster care to make sure they get connected to healthcare coverage. Ms. Arflack stated she has not been able to get an answer on this but will follow up. Ms. Hunt with Kentucky Voices for Health stated they are partnering with DJJ to discuss this issue as well.

<u>Provider Issues:</u> Dr. Richerson again brought up the issue of an asthma educator being a billable provider. Dr. Deis stated this would need to be forwarded to Mary Burch for her to make the recommendation to the MAC.

Dr. Deis asked if it is a new state mandate that children be seen within sixty days before approving DME's. Ms. Bates asked if this language is on the MCO form and Dr. Deis stated he would get an example for Ms. Bates.

Other Business:

There was discussion concerning 2015 dates for TAC meetings. If the TAC were to meet more often than once a quarter, the Bylaws would need to be changed.

A motion was made by Ms. Grieshop-Goodwin and seconded by Dr. Haney to adjourn.

Next Meeting Date: The next meeting is scheduled for December 10, 2014, at 2:00 p.m.

The meeting was adjourned.

(Minutes were taped and transcribed by Terri Pelosi, Court Reporter, this the 26th day of September, 2014.)